

VoltX Energy Win Your System Back Promotion (VoltX Energy Win Your Installation Back Promotion)

Terms and Conditions

Schedule - Major Trade Promotion

Promotion title	VoltX Energy Win Your System Back Promotion (VoltX Energy Win Your Installation Back Promotion)
Promoter details	VoltX Energy Pty Ltd ABN 81 661 122 934 391C Park Road, Regents Park NSW 2143, Australia Phone: 1300 689 572 Email: sales@voltxenergy.com.au
Promotional period	Start date: 11 August 2026 at 12:01 am End date: 21 August 2026 at 11:59 pm (local time in NSW)
Participating jurisdictions	New South Wales, Australian Capital Territory, Queensland, Victoria, South Australia
Eligible entrants	Entry is open only to individuals who, during the promotional period: • are aged 18 years or over; • are residents of a participating jurisdiction; • obtain a quote from the Promoter through the Promoter's website or another channel approved by the Promoter; • accept that quote and enter into a contract with the Promoter for an eligible residential VoltX Energy home battery installation; and • pay the required amount under that contract in full after the system is fully installed <i>Directors, officers, management, employees, contractors and agents of the Promoter (and their immediate family members) are not eligible to enter.</i>
How to enter	To enter, an eligible entrant must, during the promotional period: • request or receive an eligible quote from the Promoter; • accept the quote and sign all documents reasonably required by the Promoter; • purchase an eligible VoltX Energy home battery installation at the Promoter's ordinary retail contract price after any applicable rebates, incentives and ordinary business discounts; pay the amount required by the Promoter in full after the system is fully installed or as stated on the contract Entry is automatic once all eligibility criteria are met. No entry fee is payable beyond the ordinary contract price.
Entries permitted	One (1) entry will be awarded for each eligible contract accepted and signed during the promotional period.

	Each entrant may win a maximum of one (1) prize. If an entrant is drawn more than once, the subsequent draw for that entrant is disregarded and a further valid entry is drawn.
Total prize pool	AUD \$11,997

Prize description	Number of prizes	Value (per prize)	Draw
Reimbursement of the amount actually paid by the winner for their qualifying VoltX Energy home battery installation, up to a maximum of AUD \$3,999 (inc. GST). If the amount paid is less than \$3,999, the prize is limited to that lesser amount; if more, the prize is capped at \$3,999.	3	Up to AUD \$3,999 each	Random selection 11am on 21 October 2026 at 391C Park Road, Regents Park NSW 2143

Draw details	The draw will be conducted by random selection from all valid entries received during the promotional period. The first three (3) valid entries drawn will each win a prize, subject to the one-prize-per-entrant limit above. Reserve entries may be drawn and recorded in case a winning entry is later found invalid.
Prize conditions	Government rebates, incentives, STCs, VPP incentives, finance subsidies or other third-party benefits are not part of the prize and do not increase its value. The prize does not include finance interest, lender fees, network charges, works outside the original contract, or any consequential cost. The prize is not transferable, exchangeable or redeemable for cash beyond the reimbursement described above. If the qualifying installation was financed, the winner remains responsible for all finance obligations above the prize cap.
Notification of winners	Winners will be notified by email within seven (7) days of the draw.
Claiming prizes	Winners have two (2) months from the draw date to claim the prize by providing verification and nominated Australian bank account details. Reimbursement will be made by bank transfer as soon as reasonably practicable after verification.
Publication of winners	The last name, initial of the first name and postcode of each winner will be published at www.voltxenergy.com.au within 30 days of the draw date, for a period of 30 days, unless the winner requests otherwise.
Unclaimed prizes	If a prize is required to be re-awarded under applicable State or Territory regulation, an unclaimed prize draw will be conducted at 11:00am on 22 December 2026 at 391C Park Road, Regents Park NSW 2143. The draw will be a random selection from all reserve entries (or, if required, all valid entries received during the Promotional Period). Winners will be notified and published in the same manner as the original draw.
Cancellation	If for any reason any aspect of this promotion is not capable of running as planned, including by reason of computer virus, communications network failure, bugs, tampering, unauthorised intervention, fraud, technical failure or any cause beyond the control of the Promoter, the Promoter may in its sole discretion cancel,

	terminate, modify or suspend the promotion and invalidate any affected entries, or suspend or modify a prize, subject to State or Territory regulation.
Privacy policy	https://voltxenergy.com.au/pages/privacy-policy
Permit/authority numbers	NSW Trade Promotion Gaming Authority No.: NTP/17486 ACT Trade Promotion Permit No.: TP 26/01682.3 SA Trade Promotion Lottery Licence No.: T26/1235

General Terms and Conditions

1. The entrant agrees and acknowledges that they have read these Terms and Conditions (and Schedule) and that entry into the promotion is deemed to be acceptance of them.
2. The promotion commences on the start date and concludes on the end date ("Promotional Period"). Entries are deemed to be received at the time of receipt by the Promoter and not at the time of transmission by the entrant. Records of the Promoter are final and conclusive as to the time of receipt.
3. Valid and eligible entries will be accepted during the Promotional Period only.
4. Directors, officers, management, employees, contractors or agents of the Promoter or of any business associated with this promotion, and the immediate family members of any such person, are not eligible to enter. "Immediate family member" means spouse, de facto spouse, parent, natural or adopted child, sibling, step-parent, step-child or step-sibling.
5. Draw: (a) the draw will take place at 391C Park Road, Regents Park NSW 2143 on **21 October** 2026 at 11am; (b) the first three (3) valid entries drawn will be the winners; (c) the draw conductor may draw additional reserve entries in case an invalid entry or entrant is drawn; (d) if the draw is scheduled on a weekend or public holiday, it will be conducted at the same time and location on the following business day; (e) the Promoter will ensure the draw is open to public scrutiny and anyone may witness it on request; (f) each winner is determined by chance.
6. All reasonable attempts will be made to contact each winner using the contact details held by the Promoter.
7. If a winner does not claim their prize within the timeframe outlined in the Schedule, they forfeit the prize entirely and it will not be re-awarded, unless a redraw or unclaimed prize draw is required under applicable State or Territory regulation or by a regulatory authority. In that case, any such redraw or unclaimed prize draw will be conducted in accordance with Term 5 and the "Unclaimed prizes" details in the Schedule.
8. Entry is only available in connection with the purchase of an eligible VoltX Energy home battery installation at the Promoter's ordinary retail contract price. The cost of the installation is not increased as a result of the opportunity to participate in this promotion.
9. Entrants must retain their contract, payment and installation records. If an entrant or winner cannot produce these when reasonably requested by the Promoter for verification, the Promoter may invalidate the relevant entry and/or the entrant's right to a prize.
10. The value of each prize is based on the amount actually paid by the winner for their qualifying installation (inclusive of GST), capped at \$3,999. The Promoter accepts no responsibility for any variation in system pricing after the date of entry.
11. No part of a prize is exchangeable, redeemable for cash beyond the reimbursement described in the Schedule, or transferable, unless otherwise agreed in writing by the Promoter.
12. If a prize cannot be provided as described for reasons beyond the Promoter's control, the Promoter reserves the right to provide the cash equivalent value, subject to any written directions of a regulatory authority.
13. No entry fee is charged by the Promoter to enter this promotion, beyond the ordinary retail contract price for the eligible installation.
14. Each prize will be awarded to the individual named on the qualifying contract. Any entry made on behalf of an entrant by a third party will be invalid. If there is a dispute as to the identity of an entrant or winner, the Promoter will determine the identity in its sole discretion.

- 15.** Entrants' personal information will be collected and handled by the Promoter in accordance with its privacy policy at <https://voltxenergy.com.au/pages/privacy-policy>. This information is used to conduct the promotion, verify eligibility and, where consented to, for future marketing. It may be disclosed to third parties assisting in conducting the promotion and to State and Territory lottery departments as required under applicable legislation. Entrants may opt out of marketing communications at any time without affecting an otherwise valid entry.
- 16.** The Promoter will publish only the winner's last name, initial of their first name, and postcode, as set out in the Schedule, unless the winner requests otherwise.
- 17.** It is a condition of accepting a prize that the winner may be required to sign a legal release, and to participate in reasonable publicity, photography, filming, testimonial or social media activity connected with the promotion, without further compensation, to the extent permitted by law.
- 18.** Nothing in these Terms and Conditions excludes, restricts or modifies any consumer guarantee, right or remedy conferred by the Competition and Consumer Act 2010 (Cth) or any other law that cannot lawfully be excluded, restricted or modified.
- 19.** If for any reason any aspect of this promotion is not capable of running as planned, including by reason of computer virus, communications network failure, bugs, tampering, unauthorised intervention, fraud, technical failure or any cause beyond the control of the Promoter, the Promoter may in its sole discretion cancel, terminate, modify or suspend the promotion and invalidate any affected entries, or suspend or modify a prize, subject to State or Territory regulation.
- 20.** The Promoter reserves the right, at any time, to verify the authenticity of entries and entrants' details (including identity, age, residential address, contract execution, payment and installation records). Incomplete, fraudulent, duplicated or otherwise non-compliant entries will, at the Promoter's discretion, be deemed invalid.
- 21.** The Promoter reserves the right to disqualify entries that do not comply with these Terms and Conditions. Any dispute concerning the conduct of the promotion or the claiming of a prize will first be resolved in direct consultation with the entrant; if it cannot be resolved, the Promoter's decision will be final, subject to the entrant's rights under applicable law.
- 22.** Subject to Term 18, the Promoter and its associated agencies will not be liable for any loss, expense, damage, personal injury or death suffered or sustained in connection with this promotion or the prize, except for liability that cannot be excluded by law or that is caused by the Promoter's negligence, fraud or wilful misconduct.
- 23.** Each prize is a single reimbursement event for the winner's qualifying installation and cannot be separated into multiple events, components or repeat payments.
- 24.** The Promoter accepts no responsibility for any tax implications arising from a prize. Entrants and winners should seek their own independent financial advice regarding any tax implications of accepting a prize.
- 25.** This promotion is intended to be conducted as a lawful Australian trade promotion lottery in the participating jurisdictions. If any provision of these Terms and Conditions is void, unenforceable or inconsistent with a mandatory legal requirement, that provision will be read down or severed to the extent necessary, and the balance will continue to apply.
- 26.** Any complaints regarding the promotion may be lodged with VoltX Energy using the contact details above and will be handled in accordance with our complaints process and applicable law.
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